

Electricity Facts Label

Champion Energy Services, LLC DBA Hello Energy PUCT No. 10098

RESIDENTIAL SERVICE ⇒ Fast Start 20

CenterPoint, Oncor, AEP Central, AEP North

6/15/2018

Electricity Price	Average price per kilowatt-hour:			
	Average Monthly Use:	500 kWh	1,000 kWh	2,000 kWh
	CenterPoint Energy:	16.6¢	16.0¢	15.7¢
	Oncor Electric Delivery:	15.8¢	15.4¢	15.2¢
	AEP-Central (TCC):	15.2¢	14.3¢	13.8¢
	AEP-North (TNC):	20.3¢	19.3¢	18.8¢
	The average prices shown above are for the first day of service, after the Introductory Days have concluded, and include the energy charge, which includes energy costs and all recurring TDU fees, and the PUC Assessment. Prices are exclusive of non-recurring TDU charges, state and local sales taxes and the Gross Receipts Reimbursement. Except for price changes allowed by law or regulatory action, this price is the highest price that will be applied on a daily basis beginning with your first day of service after the Introductory Days have concluded. Estimated recurring TDU Delivery Charges will be passed through to you daily and reconciled monthly as billed from the Transmission and Distribution Utility (TDU). Average prices per kWh listed above do not include facility relocation fees or other charges ordered by a municipality (if applicable).			
Other Key Terms and Questions	Your initial \$20 payment guarantees all energy and recurring TDU charges during the number Introductory Days listed below. After the Introductory Days have concluded, your plan reverts to a variable per kWh energy price with all recurring TDU charges passed through, as specified in the "Electricity Price" section of this EFL.			
	Please review the historical price of this product available at helloenergy.com/history or call us at 844-856-9383. Customers are required to establish an initial connection balance of up to \$75.00 upon enrollment and reconnection balances anytime they are disconnected. See your Terms of Service and Prepaid Disclosure Statement for full listing of fees and other terms.			
	TDU	Introductory Days		
	Centerpoint	4		
	Oncor	6		
	AEP-TCC	5		
	AEP-TNC	7		
Disclosure Chart	Type of Product	Variable Rate		
	Contract Term	None		
	Do I have a termination fee or any fees associated with terminating service?	None		
	Can my price change during the contract period?	Yes		
	If my price can change, how will it change and by how much?	Once your Introductory Days have concluded, your daily price may vary and have unlimited variability each day and at Hello Energy's discretion. The daily price applied during the first billing cycle may vary from the price stated in this EFL and during subsequent daily billing cycles if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?	Please see your Terms of Service and your Prepaid Disclosure Statement for a list of additional fees.		
	Is this a pre-pay or pay in advance product?	Yes		
	Does Hello Energy purchase excess distributed renewable generation?	No		
	Renewable Content	11.3%		
	Statewide average for Renewable Content	16.5%		

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PUCT Certificate Number #10098

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