

Electricity Facts Label (EFL)

Constellation NewEnergy, Inc. (Constellation) CenterPoint Energy Service Area 3/1/2019

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|--|---|--------|----------|----------|
| Electricity Price | Average Monthly Use | 500kWh | 1,000kWh | 2,000kWh |
| | Average price per kWh | 17.8¢ | 8.9¢ | 8.9¢ |
| <p>This estimated average Price per kWh disclosure is an example and your actual price for electricity may vary according to exact monthly usage.</p> <p>Tier 1: Charge if you use at least 1 kWh: \$89 per billing cycle Tier 2: Additional Charge if you use at least 501 kWh: \$0 per billing cycle Tier 3: Additional Charge if you use at least 1001 kWh: \$89 per billing cycle Tier 4: Additional Charge if you use at least 1501 kWh: \$0 per billing cycle Additional Charge if you use more than 2000 kWh: 11.90¢ per kWh in excess of 2000 kWh</p> <p>Example #1: If you use 450 kWh, you will be billed \$89 plus taxes and fees. Example #2: If you use 900 kWh, you will be billed \$89 plus taxes and fees (\$89 + \$0). Example #3: If you use 1,400 kWh, you will be billed \$178 plus taxes and fees (\$89 + \$0 + \$89). Example #4: If you use 2,200 kWh, you will be billed \$201.80 plus taxes and fees (\$89 + \$0 + \$89 + \$0 + \$23.80). \$23.80 is 11.90¢ multiplied by 200 kWh.</p> <p>This average Price disclosure includes your Energy Charges as described above and the applicable Transmission and Distribution Service Provider ("TDU" tariff as established by the Public Utility Commission of Texas ("PUCT"; it does not include applicable federal, state, and local taxes or any fees (including gross receipt tax reimbursement) or other non-recurring amounts charged by Constellation or a governmental entity. Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by their city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized charges.</p> | | | | |
| Other Key Terms and Questions | See Terms of Service statement for a full listing of fees, deposit policy, and other terms. | | | |

Disclosure Chart

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| Type of Product | FIXED RATE |
| Contract Term | 12 MONTHS |
| Do I have a termination fee or any fees associated with terminating service? | YES. \$50 |
| Can my price change during contract period? | Yes, but only for the very limited reasons described below. |
| If my price can change, how will it change, and by how much? | The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDU charges, fees imposed by Electricity Reliability Council of Texas ("ERCOT") or the Texas Reliability Entity ("TRE"), or costs imposed by changes in federal, state or local laws that impose new or modified fees or costs on Constellation that are beyond Constellation's control." |
| What other fees may I be charged? | See Additional Charges & Fees section of the Terms of Service Agreement for a full listing of non-recurring charges. |
| Is this a pre-pay or pay in advance product? | NO |
| Does the REP purchase excess distributed renewable generation? | NO |
| Renewable Content | 16.4% |
| The statewide average for renewable content is | 18.9% |

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| INTERNET ADDRESS: | www.constellation.com |
| EMAIL ADDRESS: | CustomerCareTX@constellation.com |
| MAILING ADDRESS: | P.O. Box 4911 Houston, TX 77210-4911 |
| TELEPHONE NUMBER: | Toll-Free 1-866-917-8271 |
| FAX NUMBER: | Toll-Free 1-866-477-8576 |
| HOURS OF OPERATION: | Monday-Friday 7:00 am – 8:00 pm CST Saturday 8:00 am – 5:00 pm CST |
| PUCT License #: | 10014 |
| Contract Version #: | 01HRE |