



| | | | | |
|---|--|---|----------|-----------|
| Electricity Price | Average Monthly Usage: | 500 kWh | 1000 kWh | 2,000 kWh |
| | Average Price per kWh: | 13.5¢ | 11.9¢ | 11.1¢ |
| | <p>This price disclosure is an example of the total average price you will pay for electric service reflecting all recurring charges and is based on the following:</p> <p>Base Charge \$ 4.95 per billing cycle</p> <p>Energy Charge 6.7 ¢ per kWh</p> <p>TDU Delivery Charges* 3.6596 ¢ per kWh</p> <p>TDU Delivery Charges* \$ 10.53 per billing cycle</p> <p>*Prices are exclusive of state and local sales taxes and reimbursement for state miscellaneous gross receipts tax.</p> <p><i>Average price per kilowatt hour for electric service will vary according to your actual usage.</i></p> | | | |
| Other Key Terms and Questions | See Terms of Service for full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 18 months | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. Entrust Energy will charge a \$ 150.00 Early Termination Penalty if Customer terminates the Contract. In the case of a Switch, the Early Termination Penalty applies after the 3-day rescission period and prior to the end of the Term. This fee does not apply if Customer moves and provides a forwarding address and other evidence that may be requested to verify that the Customer has moved, as further explained in the Terms of Service. | | |
| | Can my price change during the contract? | Yes. | | |
| | If my price can change, how will it change and by how much? | The price applied may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control. | | |
| | What other fees may I be charged? | See Terms of Service for a full listing of fees, deposit policy, and other terms. | | |
| | Is this a pre-pay or pay in advance product? | No. | | |
| | Does Entrust Energy purchase excess distributed renewable generation? | No. | | |
| | Renewable Content | This product is sourced with 17.0% renewable. | | |
| Statewide Average for Renewable Content | The statewide average for renewable content is 18.9%. | | | |

Entrust Energy, Inc., P.O. Box 36289, Houston, TX, 77236-6289, entrustenergy.com,
customercare@entrustenergy.com, Toll-free phone: 1.800.871.8100

Hours of Operation: Monday - Friday 8:00 a.m. – 7:00 p.m. CST and Saturday 10:00 a.m. - 2:00 p.m. CST