

Electricity Facts Label (EFL) Wind By TX 24- AEC AEP Central Energy Service Area Date: 2/05/2020

	Average Monthly Use		500 kWh	1,000 kWh	2,000 kWh
	Average price per kWh		14.1¢	13.2¢	12.7¢
	The price you pay each billing cycle includes the Monthly Base Charge (if applicable), Energy Charge, and Utility Delivery Charges (if shown below):				
Electricity Price	Base Charge: \$0.00 per month Energy Charge \$0.07815 per kWh AEP Central Energy Delivery Charges: \$9.00 per month and 4.484¢ per kWh				
	Your price for electricity will vary according to your actual usage. The average price does not include state or local taxes or reimbursement of the state miscellaneous gross receipts tax and/or PUC Assessment, nor does it include other non-recurring amounts charged by the TDSP or any governmental entity				
	Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by the city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized by the charges. For updated TDSP delivery charges, please go to iberdrolatexas.com/tducharges				
Other Key Terms and questions	See Terms of Service statement for a full listing of fees, deposit policy, and other terms.				
Disclosure Chart	Type of Product	Fixed Rate Product			
	Contract Term	24 months			
	Do I have a termination fee or any fees associated with terminating service?	Yes, \$150. This fee does not apply if the customers moves and provides verifying evidence.			
	Can my price change during the contract period?	Yes			
	If the price can change, how will it change and by how much?	Your price may be adjusted to reflect changed in charges from the TDSP, ERCOT, PUCT, Texas Regional Entity or other administrative fees from regulatory actions that impose new or modified fees or costs that are outside Iberdrola Texas' control.			
	What other fees may I be charged?	Please see your Terms of Service (page 2) for non-recurring fees.			
	Is this a pre-pay or pay in advance product?	No			
	Does Iberdrola Texas purchase excess distributed renewable generation?	Νο			
	Renewable Content	This product is 100% Renewable and derived from Texas Wind facilities.*			
	Statewide average for Renewable Content	19.1%			
	*With the purchase of this Iberdrola Texas product, you are supporting clean energy. Iberdrola Texas will match 100% of your annual paid usage with Renewable Energy Certificates (RECs) purchased from Avangrid Renewables Wind facilities or another wind plant in Texas. You will not have energy from a specific generation facility delivered directly to your service address, but your purchase promotes use of renewable energy equal to 100% of your paid usage is produced using renewable resources on an annual basis.				
	Renewable resource availability varies hour to hour and from season to season, as does our customers' use. We will rely on system power from the grid to serve our customers' minute by minute consumption but will use RECs to match our customers' actual annual purchases. We may take up to three months following the close of a calendar year to make up any deficiency in REC procurement promised in connection with the product you choose.				

Iberdrola Solutions, LLC Iberdrola Texas (PUCT# 10267) 10343 Sam Houston Park Dr, Suite 230 Houston, TX 77064 www.iberdrolatexas.com;contactus@iberdrolatexas.com 1-844-956-0456 Monday - Friday: 8:00 a.m. - 5:00 p.m. CST Closed Weekends & Holidays

Contract Version: AEC_24_U_20200205