



Electricity Facts Label (EFL)

OCTOPUS ENERGY - Power 12 with Connected Battery - ONC - 09/02/2025

ELECTRICITY PRICE

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	17.8¢	16.3¢	15.6¢

Octopus Energy Charge

9.7881¢ per kWh

ONC Charge per kWh

5.1248¢ per kWh

ONC per meter Fee

\$4.23 per month

Base Charge:

\$10.00 per month

This price disclosure is an example based on the usage levels shown above. Your average price for electricity will depend on your exact monthly usage. The price you pay each month will consist of the applicable Octopus Energy charge, base charge, and the TDU recurring charges (per meter and per kWh). TDU charges will be itemised separately on your bill. This price is fixed for the term of the contract except as noted below.

Each month you will also be billed all taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax, as applicable. These taxes are not included in the above average price calculation.

The average prices listed above do not include other Octopus Energy fees and TDU fees for underground service (if applicable to your location) or facility relocation fees or other charges ordered by a municipality.

OTHER KEY TERMS AND QUESTIONS

See Terms of Service (TOS) Agreement for a full listing of fees, deposit policy, and other important terms.

More information regarding Octopus Energy's Intelligent Octopus (IO) feature will be found under the IO Agreement at <https://assets.octopusenergy.com/x/e71b875d6d/intelligent-octopus-en.pdf>.

DISCLOSURE CHART

Type of Product	Fixed Rate Product
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes, \$150
Can my price change during the contract period?	Yes
If the price can change, how will it change and by how much?	The average prices shown above may change during the contract term only under the following circumstances: to reflect actual changes to the TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	<ul style="list-style-type: none">- Credit/Debit Card Processing Fee: 2% per transaction- Disconnect Fee: \$10.00 per disconnect- NSF and Returned Payments Fee: \$35.00 This Price requires enrollment in autopay (automatic draft payments). If you don't enroll in autopay, you'll be subjected to a \$5 monthly fee. Each billing cycle your authorized debit/credit card or ACH will be charged the amount stated on your monthly bill. You will receive a notification of each automatic debit/charge. It is the customer's responsibility to provide the company current billing information.
Will I receive any credits?	You are able to receive a monthly credit of \$4 per kilowatt of storage. You will need to keep your battery connected

Octopus Energy

octopusenergy.com

heretohelp@octopusenergy.com

(833) OCTO-888

(9 a.m. - 5 p.m. on Monday, Tuesday, Wednesday, Friday and 9 a.m. - 4 p.m. on Thursday, CT)

Ver. # octo-battery-12m-en-oncor-LZ_NORTH-202509020000

Contact Address

Octopus Energy LLC

114 Main Street, Suite 500, Houston, TX 77002

REP Licence Number: 10262



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to Intelligent Octopus in order to be eligible for the monthly credit.

Is this a pre-pay or pay in advance product?

No

Does Octopus Energy purchase excess distributed renewable generation?

No

Renewable Content

This product is 100% renewable.

Statewide average for Renewable Content

35.2%