

Electricity Facts Label (EFL)

OCTOPUS ENERGY - Octo Green 12 - AEP TNC - 09/02/2025

ELECTRICITY PRICE	Average monthly use:		500 kWh	1000 kWh	2000 kWh
	Average price per kWh (without smart device(s) connected)		17.6¢	17.2¢	17.1¢
	Average price per kWh with smart thermostat connected*		17.5¢	17.2¢	17.1¢
	Average price per kWh with electric vehicle (EV) connected**		17.5¢	17.2¢	17.1¢
	This price disclosure is based on the following components:				
	Octopus Energy Charge per kWh	AEP TNC Delivery Charge per kWh	AEP TNC Delivery Charge Meter Fee		
	11.0162¢	5.9050¢	\$3.21 per month		
	10.9962¢*				
	10.9962¢**				
	Base Charge: \$0.00 per month				
This price disclosure is an example based on the usage levels shown above. Your average price for electricity will depend on your exact monthly usage. The price you pay each month will consist of the applicable Octopus Energy charge, base charge, and the TDU recurring charges (per meter and per kWh). TDU charges will be itemised separately on your bill. This price is fixed for the term of the contract except as noted below.					
Each month you will also be billed all taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax, as applicable. These taxes are not included in the above average price calculation.					
The average prices listed above do not include other Octopus Energy fees and TDU fees for underground service (if applicable to your location) or facility relocation fees or other charges ordered by a municipality.					
OTHER KEY TERMS AND QUESTIONS	See Terms of Service (TOS) Agreement for a full listing of fees, deposit policy, and other important terms. More information regarding Octopus Energy's Intelligent Octopus (IO) feature will be found under the IO Agreement at https://assets.octopusenergy.com/x/e71b875d6d/intelligent-octopus-en.pdf.				
DISCLOSURE CHART	Type of Product		Fixed Rate Product		
	Contract Term		12 months		
	Do I have a termination fee or any fees associated with terminating service?		Yes, \$150		
	Can my price change during the contract period?		Yes		
	If the price can change, how will it change and by how much?		The average prices shown above may change during the contract term only under the following circumstances: to reflect actual changes to the TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?		- Credit/Debit Card Processing Fee: 2% per transaction - Disconnect Fee: \$10.00 per disconnect - NSF and Returned Payments Fee: \$35.00 This Price requires enrollment in autopay (automatic draft payments). If you don't enroll in autopay, you'll be subjected to a \$5 monthly fee. Each billing cycle your authorized debit/credit card or ACH will be charged the amount stated on your monthly bill. You will receive a notification of each automatic debit/charge. It is the customer's responsibility to provide the company current billing information.		

Octopus Energy

octopusenergy.com
heretohelp@octopusenergy.com

(833) OCTO-888

(9 a.m. - 5 p.m. on Monday, Tuesday, Wednesday, Friday and 9 a.m. - 4 p.m. on Thursday, CT)

Ver. # octo-green-12-en-aep_tnc-LZ_WEST-202509021715



octopusenergy

Contact Address

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REP Licence Number: 10262

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DISCLOSURE CHART	Is this a pre-pay or pay in advance product?	No
	Does Octopus Energy purchase excess distributed renewable generation?	Yes (at the Real Time Settlement Price Point)
	Renewable Content	This product is 100% renewable.
	Statewide average for Renewable Content	35.2%

