

## Electricity Facts Label (EFL)

OCTOPUS ENERGY - Octo Green Thermostat 12 - CNP - 09/02/2025

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------|
| ELECTRICITY<br>PRICE                | Average monthly use:                                                                                                                                                                                                                                                                                                                                                                                                                            | 500 kWh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1000 kWh         | 2000 kWh |
|                                     | Average price per kWh                                                                                                                                                                                                                                                                                                                                                                                                                           | 15.8¢                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 15.4¢            | 15.1¢    |
|                                     | This price disclosure is based on the following components:                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | Base Charge:                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | \$0.00 per month |          |
|                                     | Octopus Energy Charge per kWh:                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 9.0502¢          |          |
|                                     | CNP Delivery Charge per kWh:                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 5.8104¢          |          |
|                                     | CNP Delivery Charge Meter Fee:                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | \$4.90 per month |          |
|                                     | This price disclosure is an example based on the usage levels shown above. (1) Failure to enroll an eligible Smart Thermostat in the Octopus Energy App, (2) Disconnecting your smart device after enrollment for more than 24 hours, or (3) performing 5 or more Overrides during a Charge Period will result in the assessment of an Unconnected Smart Thermostat Fee of 0.02¢ per kWh.                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | The price you pay each month will consist of the Octopus Energy charge, base charge, and the TDU Delivery Charges (per meter and per kWh). TDU charges will be itemized separately on your bill.                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | Each month you will also be billed any applicable taxes, including sales tax, and reimbursement for the state miscellaneous gross receipts tax. These taxes are not included in the above average price calculation.                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
| OTHER KEY<br>TERMS AND<br>QUESTIONS | The average prices listed above do not include other Octopus Energy fees below, TDU fees for underground service (if applicable to your location), facility relocation fees, or other charges ordered by a municipality.                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | Your average price for electricity may be different than the price above and will depend on your exact monthly usage.                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | <i>See Terms of Service (TOS) Agreement for a full listing of fees, deposit policy, and other important terms. More information regarding Octopus Energy's Intelligent Octopus (IO) feature and smart thermostat device connection will be found under the IO Agreement at <a href="https://assets.octopusenergy.com/x/e71b875d6d/intelligent-octopus-en.pdf">https://assets.octopusenergy.com/x/e71b875d6d/intelligent-octopus-en.pdf</a>.</i> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |          |
|                                     | Type of Product                                                                                                                                                                                                                                                                                                                                                                                                                                 | Fixed Rate Product                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                  |          |
|                                     | Contract Term                                                                                                                                                                                                                                                                                                                                                                                                                                   | 12 months                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                  |          |
|                                     | Do I have a termination fee or any fees associated with terminating service?                                                                                                                                                                                                                                                                                                                                                                    | Yes, \$150                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                  |          |
|                                     | Can my price change during the contract period?                                                                                                                                                                                                                                                                                                                                                                                                 | Yes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                  |          |
|                                     | If the price can change, how will it change and by how much?                                                                                                                                                                                                                                                                                                                                                                                    | The average prices shown above may change during the contract term only under the following circumstances: to reflect actual changes to the TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.                                                                                                                                                                                                    |                  |          |
|                                     | What other fees may I be charged?                                                                                                                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"><li>- Credit/Debit Card Processing Fee: 2% per transaction</li><li>- Disconnect Fee: \$10.00 per disconnect</li><li>- NSF and Returned Payments Fee: \$35.00</li></ul> This Price requires enrollment in autopay (automatic draft payments). If you don't enroll in autopay, you'll be subjected to a \$5 monthly fee. Each billing cycle your authorized debit/credit card or ACH will be charged the amount stated on your monthly bill. You will receive a notification of each automatic debit/charge. It is the customer's responsibility to provide the company current billing information. |                  |          |

### Octopus Energy

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(833) OCTO-888

(9 a.m. - 5 p.m. on Monday, Tuesday, Wednesday, Friday and 9 a.m. - 4 p.m. on Thursday, CT)

Ver. # octo-green-thermostat-12-en-centerpoint-LZ\_HOUSTON-202509021715



octopusenergy

### Contact Address

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REP Licence Number: 10262

| Electricity Facts Label (EFL)                                |                                                                       |                                               |
|--------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------|
| OCTOPUS ENERGY - Octo Green Thermostat 12 - CNP - 09/02/2025 |                                                                       |                                               |
| DISCLOSURE<br>CHART                                          | Is this a pre-pay or pay in advance product?                          | No                                            |
|                                                              | Does Octopus Energy purchase excess distributed renewable generation? | Yes (at the Real Time Settlement Price Point) |
|                                                              | Renewable Content                                                     | This product is 100% renewable.               |
|                                                              | Statewide average for Renewable Content                               | 35.2%                                         |
|                                                              |                                                                       |                                               |

